

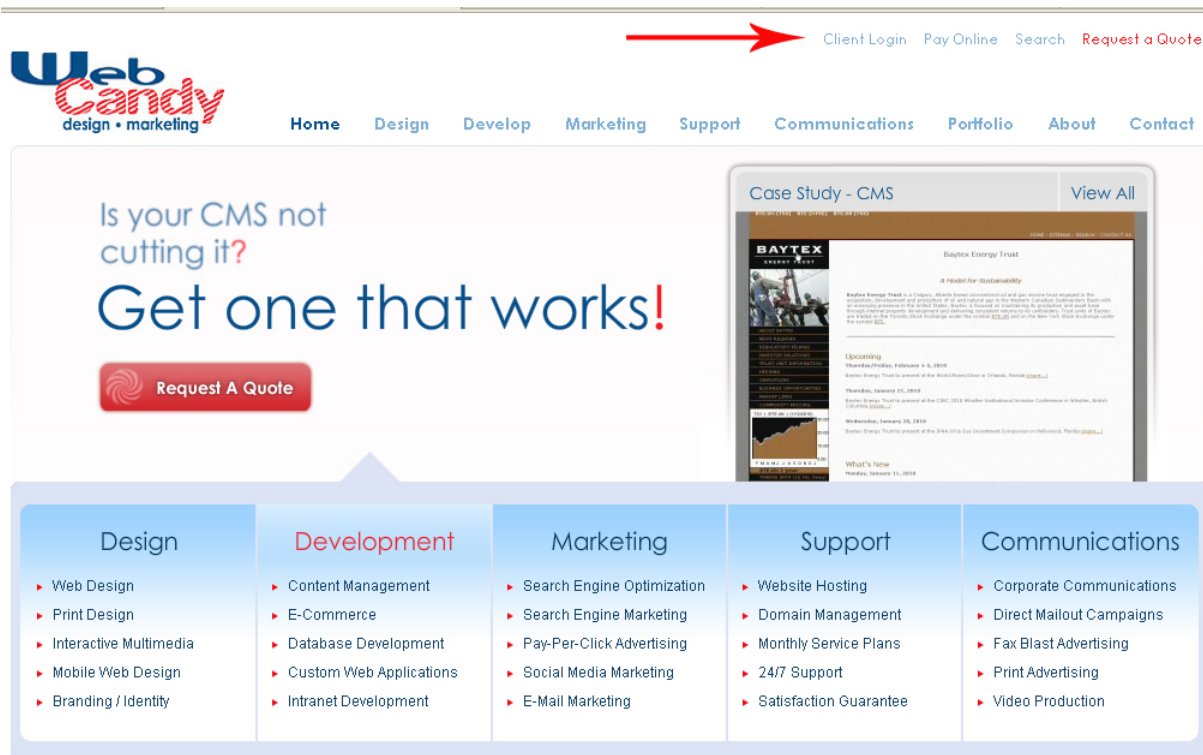
- ▶ Online brand development
- ▶ Online marketing strategies
- ▶ E-commerce
- ▶ Website development

Accessing C-panel Via the Web Candy Client Log in Area

C-Panel is a user interface that allows Web Candy Clients to manage e-mail accounts, set up FTP access, and check website statistics. To access your C-Panel please follow the instructions below:

Step 1

Go to the Web Candy website at www.webcandy.ca and click on our client log in button



Client Login Pay Online Search Request a Quote

Web Candy design • marketing Home Design Develop Marketing Support Communications Portfolio About Contact

Is your CMS not cutting it?
Get one that works!

Request A Quote

Case Study - CMS View All

Design	Development	Marketing	Support	Communications
- Web Design - Print Design - Interactive Multimedia - Mobile Web Design - Branding / Identity	- Content Management - E-Commerce - Database Development - Custom Web Applications - Intranet Development	- Search Engine Optimization - Search Engine Marketing - Pay-Per-Click Advertising - Social Media Marketing - E-Mail Marketing	- Website Hosting - Domain Management - Monthly Service Plans 24/7 Support - Satisfaction Guarantee	- Corporate Communications - Direct Mailout Campaigns - Fax Blast Advertising - Print Advertising - Video Production

Professional Calgary Web Design & Marketing

Web Candy Design Inc. is a dynamic Calgary Web Design and Internet marketing company that delivers state-of-the art web solutions based on your company's unique business needs & goals. With our team of web developers, dedicated account managers, and top-notch customer service, Web Candy holds its place as Calgary's premier web design and marketing company. [Read More >>](#)

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Calgary Web Design News

- ▶ Launched a new Ecommerce Project - Signature Collection Jewellery
- ▶ Junior Achievement of Southern Alberta 50th Anniversary Website
- ▶ SEM Marketing Campaign for SingleCup.ca
- ▶ New SEO optimized website for A.R MacLeod Waste Removal & Recycling
- ▶ New Website for King George School



Web Candy Design Inc.

638-16th Avenue NW, Calgary, Alberta, Canada, T2M 0J7

info@webcandy.ca | Tel: (403) 457-3499 | Fax: (403) 457-5014

webcandy.ca

Experts in:

- ▶ Online brand development
- ▶ Online marketing strategies
- ▶ E-commerce
- ▶ Website development

Step 2

Log into the client area with the user name and password provided to you via e-mail upon account set up with Web Candy. If you have forgotten this information please contact Web Candy and we can provide it to you.

Web Candy
Client Portal

< Back to Main Site

Please Login or Register

Portal Home

Portal Home

Welcome to our Support Portal.

Client Area View & update your account details	Submit Ticket Submit a trouble ticket
Support Tickets View and respond to existing tickets	Knowledgebase Browse our KB for answers to FAQs
Affiliates Join our affiliate program or view earnings	Order Place a new order with us
Pre-Sales Contact Us Place any pre-sales enquiries here	Domain Checker Check the availability of a domain

Quick Navigation

- [Portal Home](#)
- [Client Area](#)
- [Announcements](#)
- [Knowledgebase](#)
- [Submit Ticket](#)
- [Order](#)

Client Login

Email

Password

☐ Remember Me

Search

Knowledgebase

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Step 3

Once you are logged in you will see various menu options, click on My Services to be taken to your hosting account information.


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[Logged in as Administrator](#) | [Return to A](#)

[< Back to Main Site](#)
Welcome Back, Jesse
[My Details](#)
[Logout](#)

[Home](#)
[My Details](#)
[My Services](#)
[My Domains](#)
[My Invoices](#)
[My Support](#)
[Affiliates](#)
[My Emails](#)

Client Area

[Portal Home](#) > [Client Area](#)

Welcome to our client area where you can manage your account with us. This page provides a brief overview of your account including any open support requests and unpaid invoices. Please ensure you keep your contact details up to date.

0 Open Support Tickets

[Submit Ticket](#)

Date	Subject	Status	Urgency
No Records Found			

0 Due Invoices

Invoice #	Invoice Date	Due Date	Total	Status
No Records Found				

Quick Navigation

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- [Announcements](#)
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- [Submit Ticket](#)
- [Order](#)

Account Information

Account Statistics

Number of Products/Services: **1**
 (1)
 Number of Domains: **1** (1)
 Number of Support Tickets: **0**
 Number of Referred Signups: **0**
 Account Credit Balance: **\$0.00 CAD**
 Due Invoices Balance: **\$0.00 CAD**



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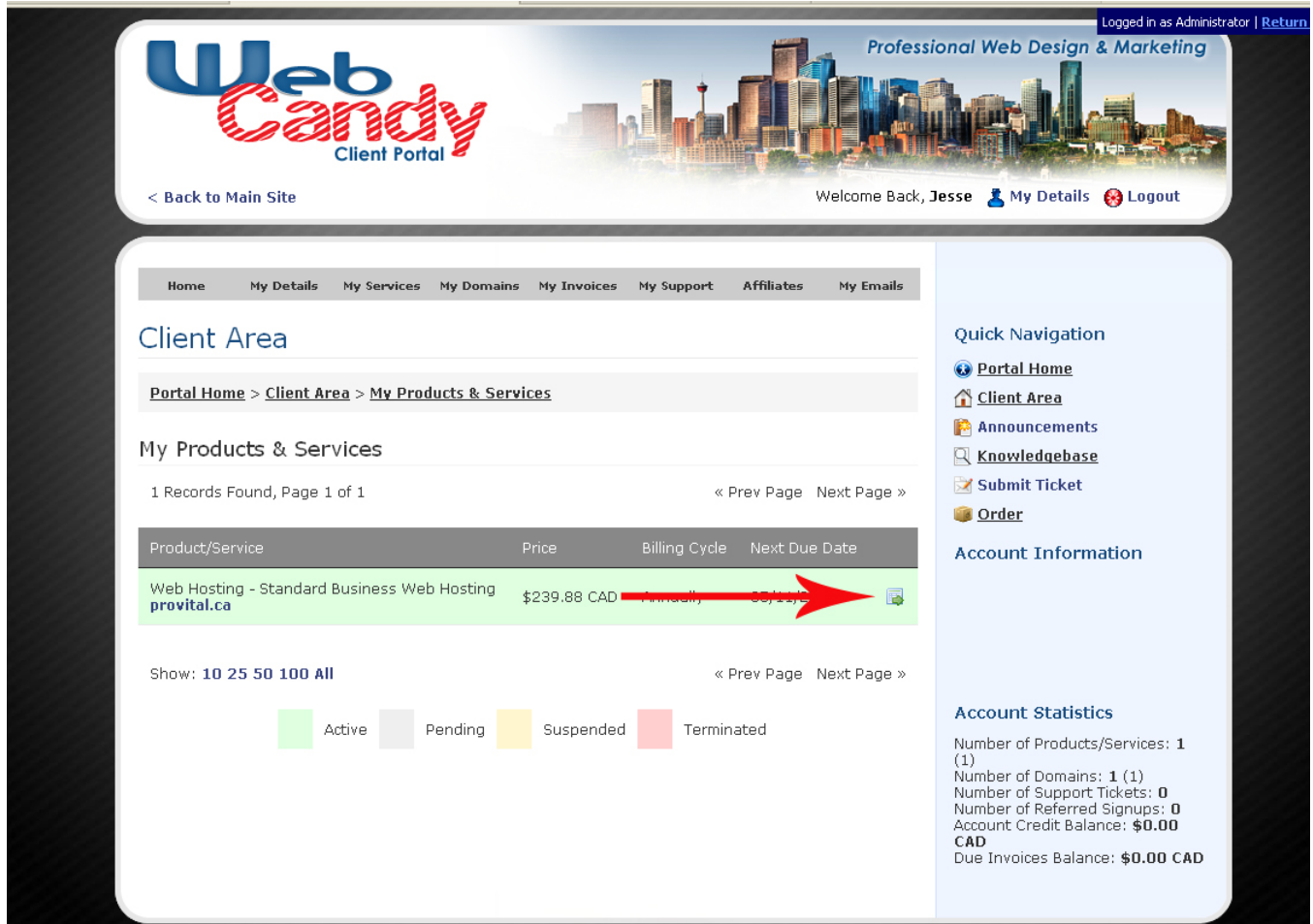
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Step 4

The My Services screen shows you the hosting package you have, and also shows you when your next due date is for the service. Click on the hosting services icon to be taken into your product details screen.



Logged in as Administrator | [Return](#)

Web Candy Client Portal Professional Web Design & Marketing

< Back to Main Site Welcome Back, Jesse [My Details](#) [Logout](#)

Home My Details My Services My Domains My Invoices My Support Affiliates My Emails

Client Area

[Portal Home](#) > [Client Area](#) > [My Products & Services](#)

My Products & Services

1 Records Found, Page 1 of 1 « Prev Page Next Page »

Product/Service	Price	Billing Cycle	Next Due Date
Web Hosting - Standard Business Web Hosting provital.ca	\$239.88 CAD	Annually	06/15/15

Show: 10 25 50 100 All « Prev Page Next Page »

Active Pending Suspended Terminated

Quick Navigation

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- [Announcements](#)
- [Knowledgebase](#)
- [Submit Ticket](#)
- [Order](#)

Account Information

Account Statistics

- Number of Products/Services: 1 (1)
- Number of Domains: 1 (1)
- Number of Support Tickets: 0
- Number of Referred Signups: 0
- Account Credit Balance: \$0.00 CAD
- Due Invoices Balance: \$0.00 CAD



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Step 5

Your product details screen allows you to view your hosting statistics, access C-Panel, and edit your C-panel Log in information. Click on the Login To cPanel button to be taken to your C-Panel

[Portal Home](#) > [Client Area](#) > [My Products & Services](#) > [Product Details](#)

Product Details

Registration Date:	01/11/2009
Product/Service:	Web Hosting - Standard Business Web Hosting
Domain:	provital.ca
Disk Space Usage:	137MB / 500MB (27%)
Bandwidth usage:	361MB / 5000MB (7%)
Payment Method:	Online Payments
First Payment Amount:	\$239.88 CAD
Recurring Amount:	\$239.88 CAD
Next Due Date:	05/11/2010
Billing Cycle:	Annually
Status:	Active

[Login to cPanel](#)
[Login to Webmail](#)

Login Details

Username/Password:	provital / Healthy1	
Enter New Password:		Password Strength: Weak
Confirm Password:		

[Update](#)

Account Addons

Addon	Pricing	Next Due Date

[Client Area](#)
[Announcements](#)
[Knowledgebase](#)
[Submit Ticket](#)
[Order](#)

Account Information

Account Statistics

Number of Products/Services: **1**
(1)
Number of Domains: **1** (1)
Number of Support Tickets: **0**
Number of Referred Signups: **0**
Account Credit Balance: **\$0.00 CAD**
Due Invoices Balance: **\$0.00 CAD**



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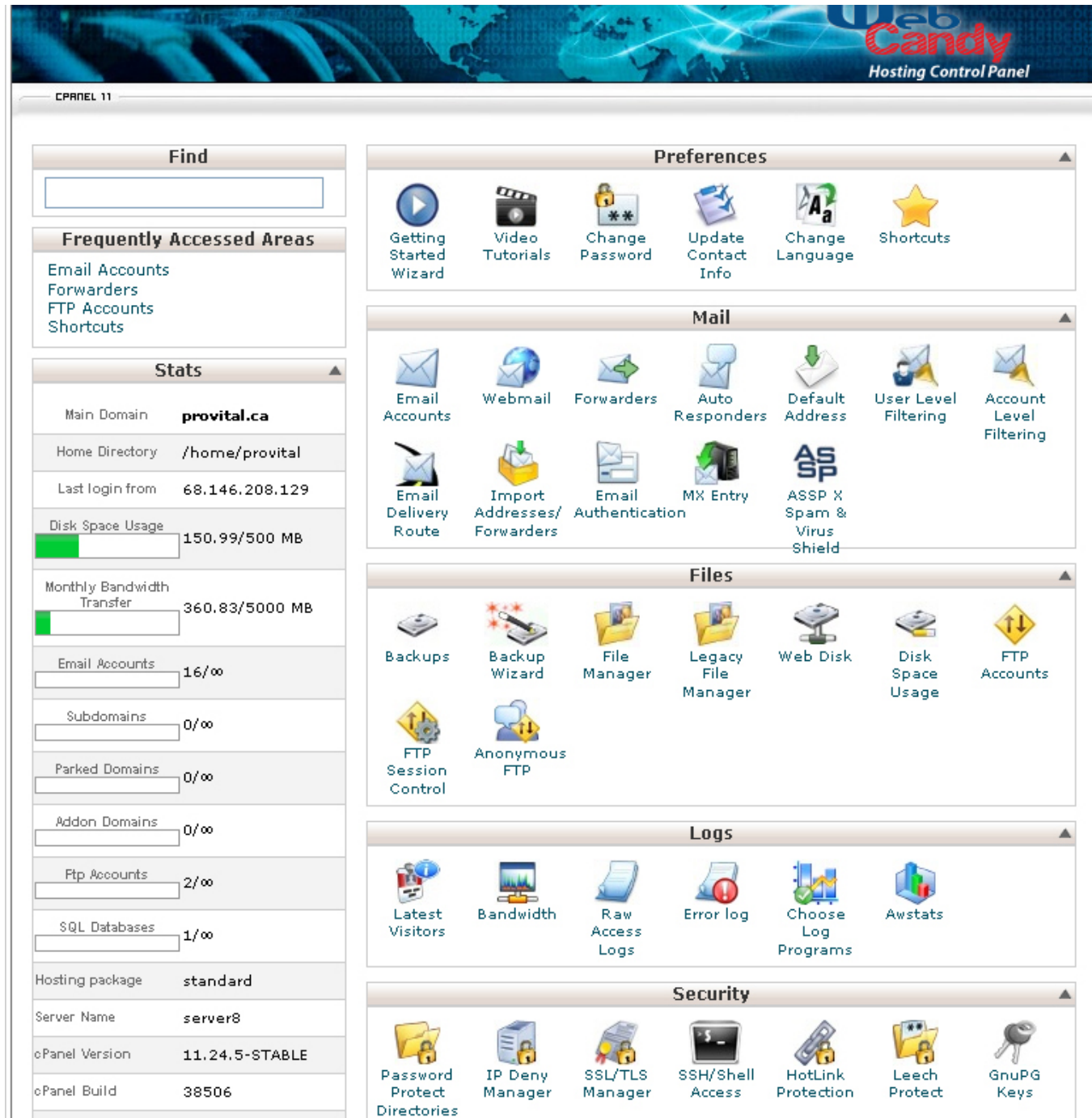
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Congratulations you are now at your C-Panel screen. Search the Web Candy knowledge Base for instructions on using the features available via C-Panel.



The screenshot shows the cPanel 11 Hosting Control Panel interface. The top banner features the Web Candy logo and the text "Hosting Control Panel". Below the banner, the interface is organized into several sections:

- Find:** A search bar for finding specific features.
- Frequently Accessed Areas:** A list of common tasks including Email Accounts, Forwarders, FTP Accounts, and Shortcuts.
- Stats:** A section displaying various statistics for the domain **provital.ca**:
 - Main Domain: **provital.ca**
 - Home Directory: **/home/provital**
 - Last login from: **68.146.208.129**
 - Disk Space Usage: **150.99/500 MB**
 - Monthly Bandwidth Transfer: **360.83/5000 MB**
 - Email Accounts: **16/∞**
 - Subdomains: **0/∞**
 - Parked Domains: **0/∞**
 - Addon Domains: **0/∞**
 - Ptp Accounts: **2/∞**
 - SQL Databases: **1/∞**
 - Hosting package: **standard**
 - Server Name: **server8**
 - cPanel Version: **11.24.5-STABLE**
 - cPanel Build: **38506**
- Preferences:** A section with icons for Getting Started Wizard, Video Tutorials, Change Password, Update Contact Info, Change Language, and Shortcuts.
- Mail:** A section with icons for Email Accounts, Webmail, Forwarders, Auto Responders, Default Address, User Level Filtering, Account Level Filtering, Email Delivery Route, Import Addresses/Forwarders, Email Authentication, MX Entry, and ASP X Spam & Virus Shield.
- Files:** A section with icons for Backups, Backup Wizard, File Manager, Legacy File Manager, Web Disk, Disk Space Usage, FTP Accounts, FTP Session Control, and Anonymous FTP.
- Logs:** A section with icons for Latest Visitors, Bandwidth, Raw Access Logs, Error log, Choose Log Programs, and Awstats.
- Security:** A section with icons for Password Protect Directories, IP Deny Manager, SSL/TLS Manager, SSH/Shell Access, HotLink Protection, Leech Protect, and GnuPG Keys.